

IMPORTANT INFORMATION

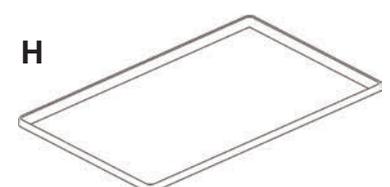
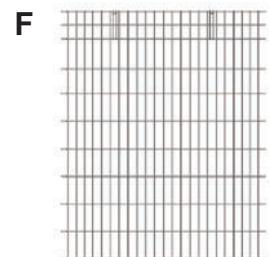
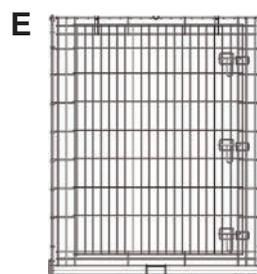
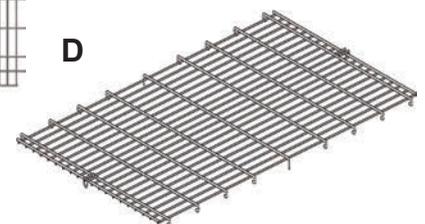
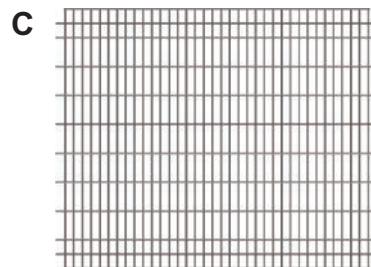
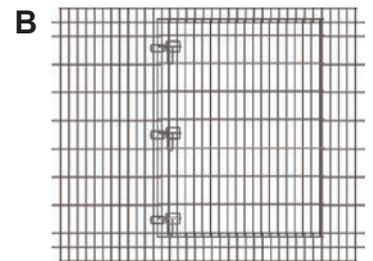
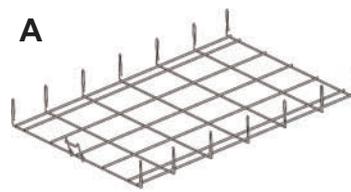
Remove collar, tags, and leads from pet before placing it in the home to prevent possible entanglement.

Unwrap and remove all parts from the box. Keep the box and packing material until the product is assembled. In case of return or exchange, failure to return product in similar condition as received could result in limited reimbursement. Please save sales receipt as proof of purchase for warranty purposes. Check to ensure you have all the parts below. If you discover any parts are missing, immediately call our toll-free service helpline at 1-800-428-8560 (Monday - Friday 9 a.m. to 4 p.m. EST) or email customer service at info@midwesthomes4pets.com.

PARTS IDENTIFICATION

Note: Crate assembly will require two people.

- A Bottom Panel - Has the widest spaces between the wires, upright bent hooks, and a pan stop on one end.
- B Side Panel with Door - Wide panel with hinged door and three U-shaped slide-bolt locks. Has loops along both sides.
- C Side Panel (No Door) - Wide panel with loops along both sides.
- D Top Panel - Has a bent tab in the middle of each short side and open hooks along each long side with one straight hook in the middle.
- E Front Door Panel - Narrow panel with hinged door and three U-shaped slide-bolt locks. The top of the Door Panel has two bent wire hooks.
- F Back Panel - Same size as front door panel. The top of the panel has two bent wire hooks.
- G Corner Rods (4) - Straight wire rods with hooks on the end. They will be inserted downward through the corner loops to secure the top, sides, and bottom of your pet home.
- H Bottom Pan - Slides in and can be easily removed for cleaning.



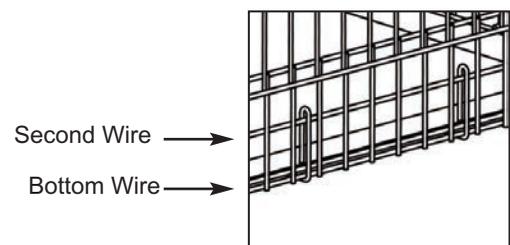
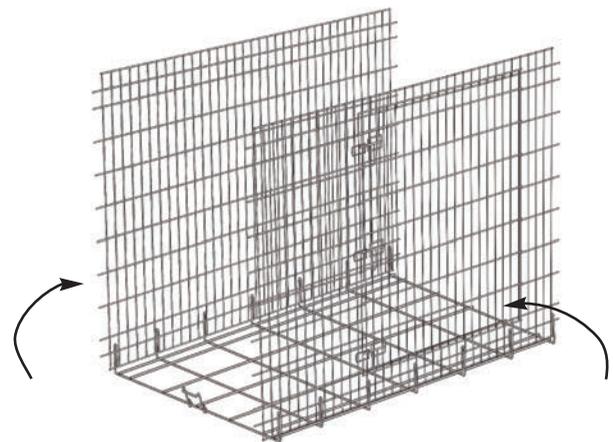
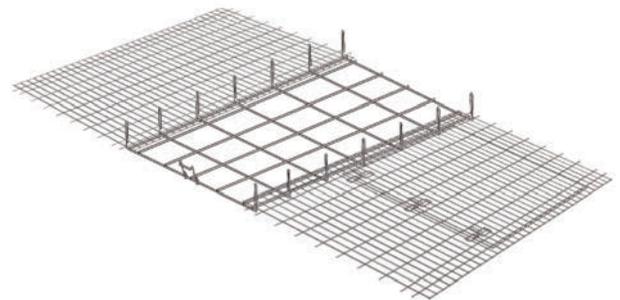
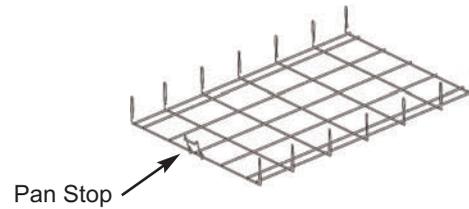
ASSEMBLY INSTRUCTIONS

1. Remove the contents of the carton. Sort and identify all the pieces described in the Parts Identification. Remove the Corner Rods from the loops of the Door Panel and Back Panel.
2. Locate the Bottom Panel (A) and place it flat on the floor with the hooks extending upward as shown. Locate the Pan Stop attached to one end. This is the front of the crate and will serve as your point of reference.
3. Locate the Side Panel with Door (B) and Side Panel (C). Lay them flat on the floor, one on each lengthwise side of the Bottom Panel. The Side Panel with the Door should be on the right side of the Pan Stop. The door's slide-bolt latches will be facing the floor at this point. The loops on the short ends of each Side Panel should face upward.

Lift the long edge of each Side Panel that is closest to the Bottom Panel and place the long edge over the hooks of the Bottom Panel. The long hooks of the Bottom Panel that extend upward should rest between the second and third long horizontal wire of each side panel.

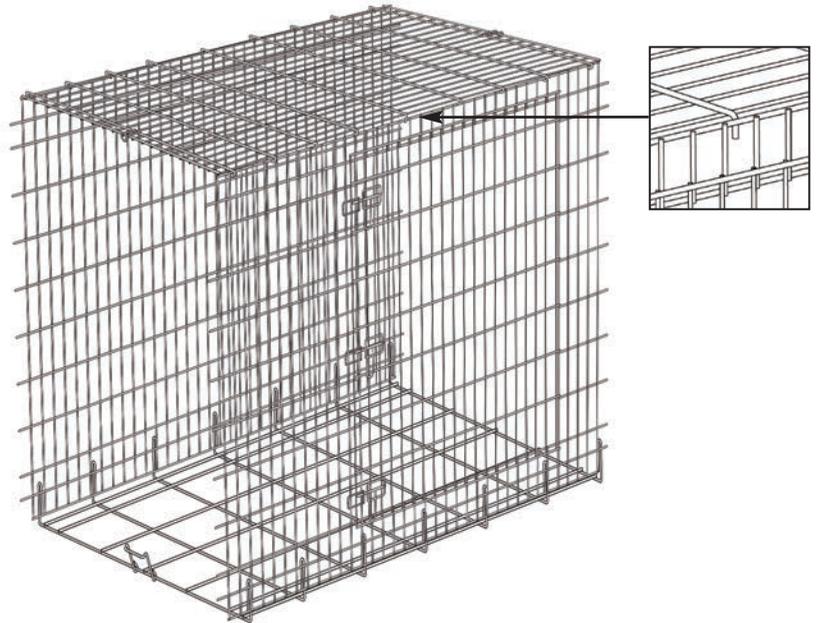
4. Using both hands (or with the assistance of a friend), pull the two Side Panels outward (away from the Bottom Panel) and upward to form a "U" shape.

Make sure the second horizontal wire from the bottom of each Side Panel slides up to connect inside the upright hooks of the Bottom Panel.

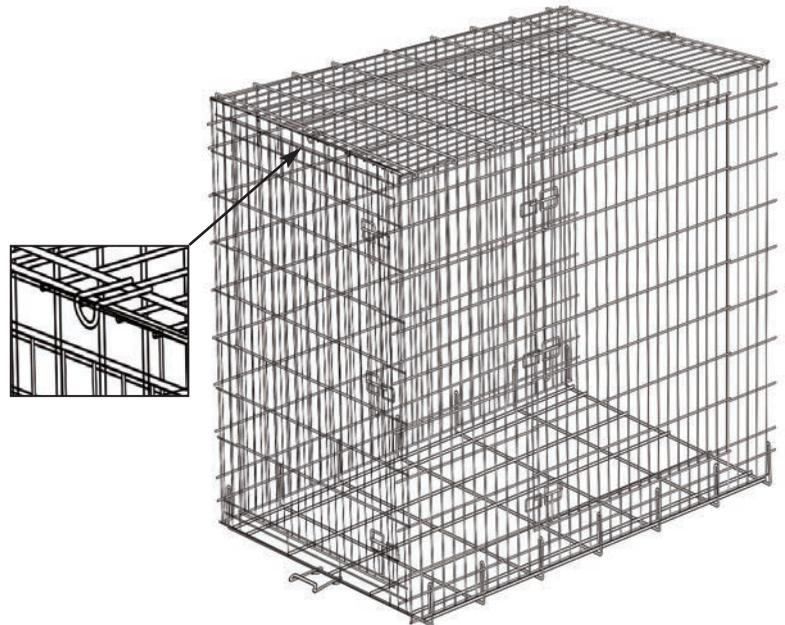


The long hooks of the Bottom Panel fit around/over the second horizontal wire of each side panel.

- Position the Top Panel (D) over the upright Side Panels with the hooks facing downward. Connect the hooks of the Top Panel to the top horizontal wires of the two upright Side Panels. The middle "L" wire on the Top Panel should tuck inside the Side Panel on each side.



- Position and hang the Front Door Panel (E). This will go on the open end of the pet home that has the pan stop attached. Hang the Door Panel using the two hangers attached to the top Horizontal wire. The panel will swing down naturally into position. The door should be positioned so that the slide-bolt latches are on the right side, enabling the door to open outward from right-to-left.

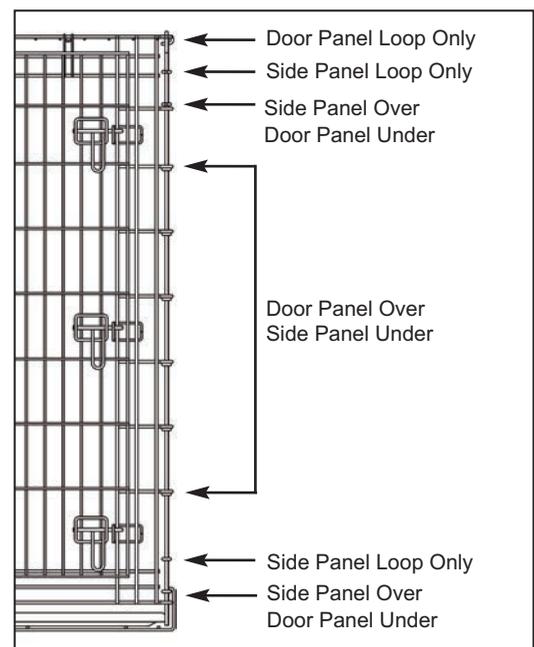
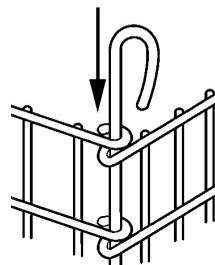


Finish the panel assembly by lifting the middle of the Top Panel while pushing inward on the middle of the Door Panel to hook the Top Panel's bent tab around the top horizontal wire of the Door Panel.

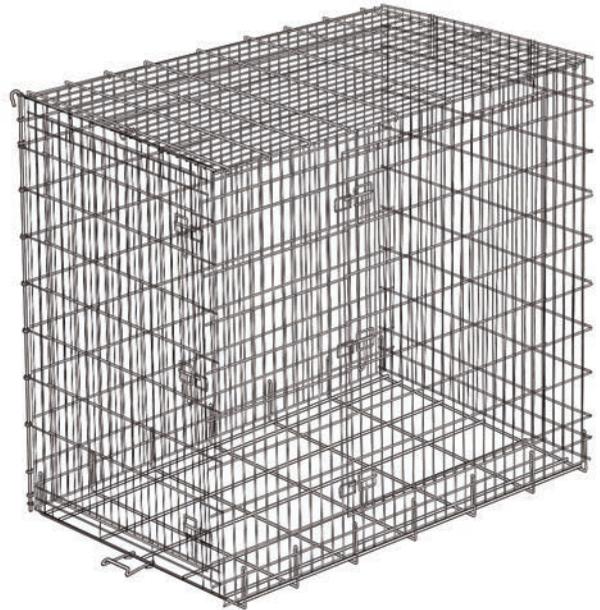
INSERTING THE CORNER RODS IN THE FRONT

- Next, you will take two of the Corner Rods (G) and insert them downward through the various intersecting loops of the two front corners.

Your Solutions crate uses an over/under configuration to increase stability and security of the crate. Use the guide at the right, which shows how each panel's loops should be placed before inserting the rod on each side. This configuration should be the same on both sides of the Door Panel.

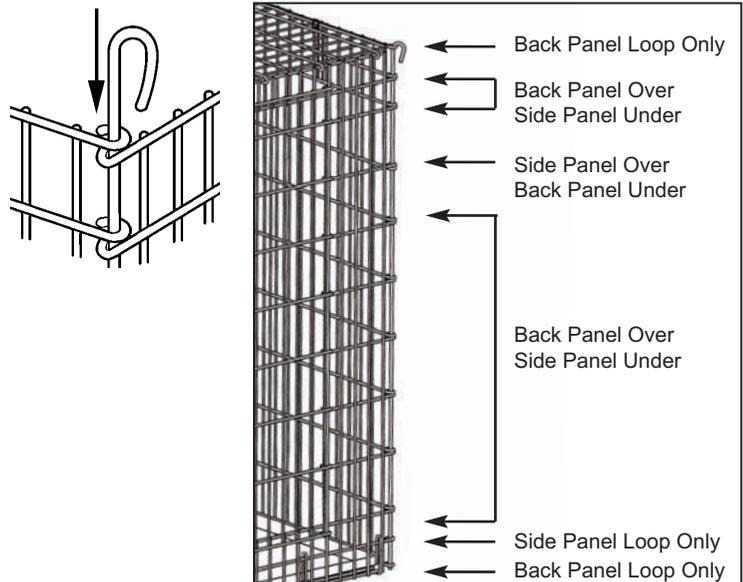


- Position and hang the Back Panel (F) against the remaining open end of the pet home, the back, using the two hangers attached to the top rung. It will swing down naturally into position.

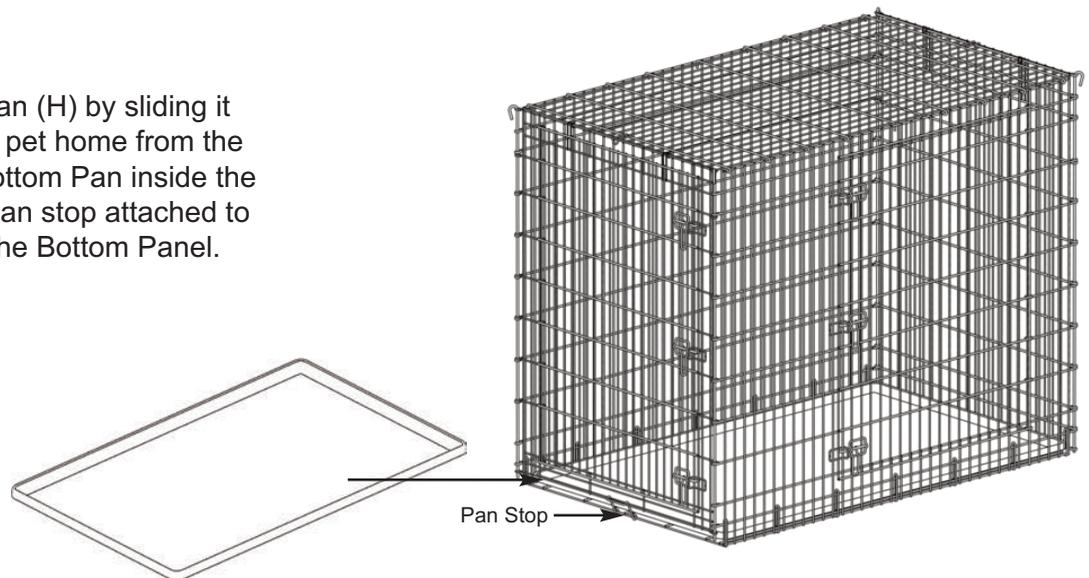


INSERTING THE CORNER RODS IN THE BACK

- Just as in Step 7, take the remaining two Corner Rods and insert them downward through the various intersecting loops of the back corners. Use the guide at the right, which shows how each panel's loops should be placed before inserting the rod on each side. This configuration should be the same on both sides of the Back Panel.



- Insert the Bottom Pan (H) by sliding it onto the floor of the pet home from the front. Secure the Bottom Pan inside the pet home with the pan stop attached to the middle front of the Bottom Panel.



NOTES: To protect the finish of your pet home and the bottom pan, use only mild, non-abrasive cleaners and water. Any coarse scrubbing or abrasive materials could damage the finish.

DO NOT expose the plastic pan to direct sunlight for extended periods of time as this may lead to warping or damage to the pan.

To help reduce noise, place a piece of carpet or cut a piece from the crate carton and place it inside the crate beneath the pan.

TOLL-FREE SERVICE HELPLINE: If you have any problems or questions with the assembly of your Solutions Double Door Crate, call our Service Helpline at: 1-800-428-8560 between 9:00 a.m. and 4:00 p.m. (EST) Monday through Friday.

LIMITED MANUFACTURER'S WARRANTY

1. For one (1) year from the date of original purchase, MidWest Homes For Pets ("MIDWEST") warrants to the purchaser of this pet home that, should it prove defective by reason of improper workmanship and/or material, the manufacturer will repair or replace, at its option, any defective part of the pet home, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.
2. **THIS WARRANTY DOES NOT COVER** defects in the wire enclosure caused by any animal, any physical abuse to or misuse of the pet home, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.
3. **STEPS TO OBTAIN WARRANTY SERVICE:**
 - A. The purchaser must call the manufacturer's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts.
 - B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.
 - C. The manufacturer may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to the manufacturer or to make the item available for pick-up by the manufacturer.
4. **ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
5. **UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.**
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For a Complete Listing of Products

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