

frisco.
better pet goods

TRAINING E-COLLAR

INSTRUCTION MANUAL

Please read this manual carefully before using.

SKU # 246053

IMPORTANT SAFETY AND PRODUCT INFORMATION

WARNING

Please read all safety and product information below before using your Frisco product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Frisco product or other property.

PRODUCT SAFETY

Training Methods

Frisco products may be used with a variety of training methods. However, each dog may have a different reaction to training methods and to Frisco products. Closely observe your dog when determining the right training method to use with your Frisco product.

- For use with dogs over 6 months of age and over 8 lbs.
- Do not use when the dog or the receiver is/are wet.
- Do not press and hold stimulation or vibration more than 10 seconds to avoid physical or psychological damage to your dog.
- Your pet should not vocalize or panic when receiving stimulation. If this happens, the stimulation level is too high, and you need to go back to the previous level and repeat the process.

Not for use with aggressive dogs

Do not use this product if your dog is aggressive, or if your dog is prone to aggressive behavior. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.

Not for use with/on children

For dog use only. Not for use on children. This is not a toy, and should only be operated by responsible adult.

PRODUCT DAMAGE

Electrical Product

Your Frisco product contains electrical components and batteries. Do not use, store or charge your product near heat or flammable substances. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

CAUTION

For on leash training

Do not attach leash to training e-collar. Use a regular collar in addition to the training e-collar.

Risk of skin damage

Please read and follow the instructions in this manual. Proper fit of the receiver is important. A receiver worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- **Do not leave the receiver on the dog for more than 12 hours per day.**
- **When possible re-position the receiver on the pet's neck at least every 1 to 2 hours.**
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a leash to the electronic collar; it will cause excessive pressure on the contacts.
- Wash the dog's neck area and the contact points on the receiver weekly with a damp cloth. Examine the contact area daily for signs of a rash or a sore.

- If a rash or sore is found, discontinue use of the receiver until the skin has healed. If the condition persists beyond 48 hours, see your veterinarian.
- The system has been tested for IPX9K waterproof rating. It can be submerged into water up to 1 meter for up to 30 minutes. If submerged and wet, please do not use.

These steps will help keep your pet safe and comfortable. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the e-collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

Medical Device Interference

Frisco products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device with a Frisco product. If you think that your Frisco product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Frisco product.

Inadvertent Activation

The digital microprocessor offers thousands of unique codes to eliminate frequency match-up with other Frisco e-collars. The Constant button will automatically shut down after being held down for 12 seconds or more as a safety feature.

UNAUTHORIZED USE

Your Frisco product should be used only in a humane manner to train and educate your dog. This Frisco product (model number 246053) is not intended for use in any other manner nor are they intended for use with other animals or with humans.

BATTERY

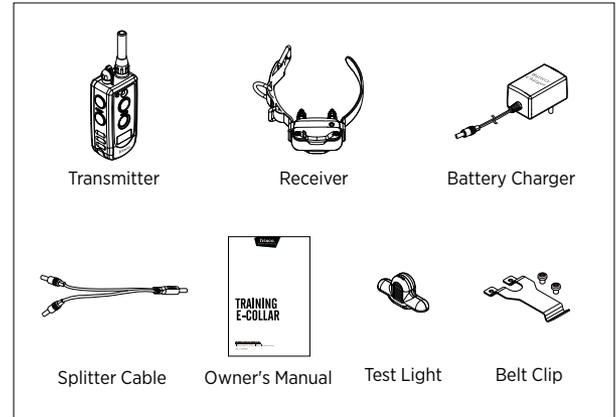
This Frisco product (model number 246053) contains a rechargeable lithium polymer battery. Take care when removing and installing batteries as your fingers may get caught.

- Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.
- Do not disassemble the battery compartment.
- If the battery is exposed or removed, please ensure that the batteries are properly disposed of in accordance with your local waste rules regulations.
- Discontinue use if the battery is damaged.
- If you think the batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- Batteries should be charged prior to use. Charge only with specified charger.
- Do not store product with battery in temperatures over 140°F.

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AT A GLANCE



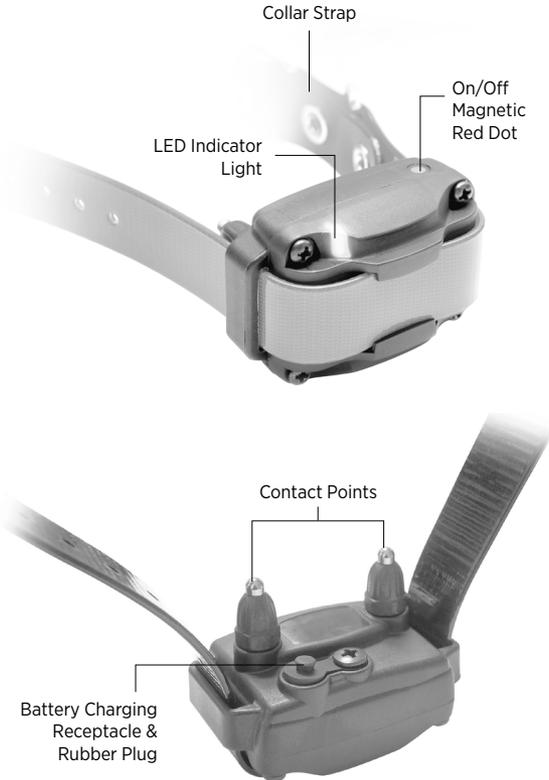
MAIN FEATURES

- ¾-Mile Range
- IPX9K Waterproof
- 127-Levels of Stimulation
- Safety Stimulation Level Lock
- Nick/Constant Stimulation
- Vibration
- Audible Tone
- Enhanced Contact Points
- 1-Dog Only
- Compact Receiver Size
- Rheostat Dial for Gradual Adjustments in Stimulation Level
- Easily Visible Blue LCD Screen

OVERVIEW



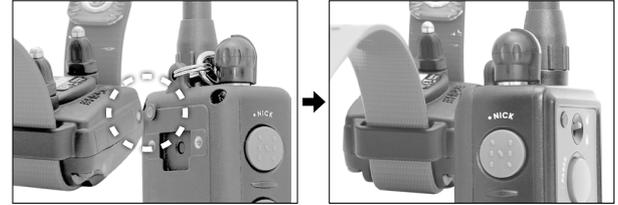
246053
Transmitter



246053
Receiver

UNDERSTANDING YOUR TRAINING SYSTEM

1. Turning the Device On/Off



To turn the handheld transmitter on, hold down the button on the right side of the transmitter until the LCD screen illuminates. To turn the transmitter off, hold down the same button on the right side of the transmitter until the LCD screen shuts off.

To turn on the receiver, place the red dot on the back of the transmitter to the red dot on the receiver. Hold the two red dots together for a moment until the LED light on the receiver comes on and emits three short beeps.

To turn off the receiver, repeat the same procedure holding the two red dots together momentarily. The LED light will turn red for a brief moment and emit one long beep indicating that the receiver has shut off.

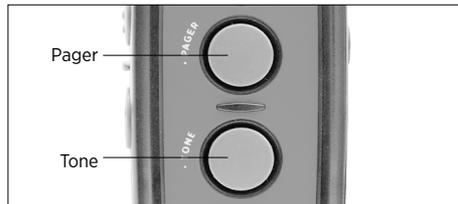
2. Transmitter Button Function

1) Safety Stimulation Level Lock Toggle Switch



When the toggle switch is in the down position, the stimulation level will be locked and will not change even if the Rheostat Dial moves. When the toggle switch is in the up position, the stimulation level will be unlocked and can be changed. Please check the stimulation level when unlocking the toggle switch to make sure you are correcting your dog at the right level since it may have moved.

2) Front Buttons



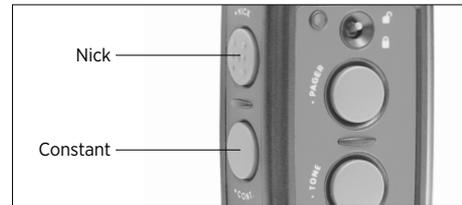
Pager Button

The Pager button is the top button on the face of the transmitter. Pressing the Pager button will give a vibration for as long as the button is held down, up to 12 seconds.

Tone Button

The Tone button is the lower button on the face of the transmitter. Pressing the Tone button will give an audible tone for as long as the button is held down, up to 12 seconds.

3) Side Buttons



Nick Button

The Nick button is located on top on the left side of the handheld transmitter. When the Nick button is pressed, the receiver emits a single pulse of electrical stimulation.

Constant Button

The Constant button is located on the bottom of the left side of the handheld transmitter. Pressing the Constant button gives continuous stimulation as long as the button is pressed, for up to 12 seconds. If the button is not released after 12 seconds, the stimulation will automatically turn off as a safety feature. The receiver will be ready to be reactivated once the button has been released.

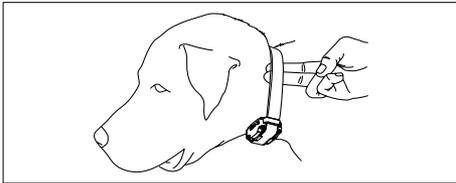
3. Receiver Fitting

Proper Fit

The receiver should be fitted so that the stainless steel contact points press snugly against the dog's skin. You should be able to fit two fingers under the collar strap. The best location is on either side of the dog's windpipe.

Improper Fit

A loose fit can allow the receiver to move around on the dog's neck. When this happens, the contact points may rub against the skin and cause irritation. If the receiver is too loose, the contact will not be consistent and cause the corrections to be inconsistent. Frisco uses stainless steel and plastic on the contact points to protect the dog's skin.



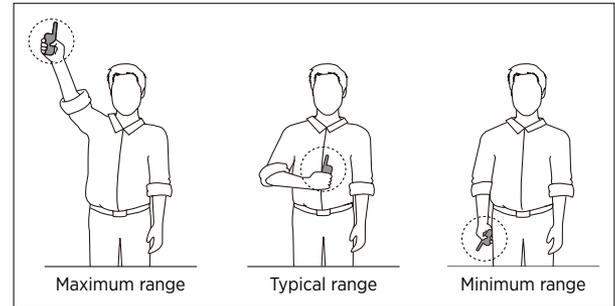
Attention!

Do not leave the receiver on the dog's neck for more than 12 hours per day since leaving the receiver in the same location can cause skin irritation. If the dog is to wear the receiver for long periods, occasionally reposition the receiver on the dog's neck every 1 to 2 hours. Make sure you check for skin irritation each time you use the unit.

4. Maximizing the Distance

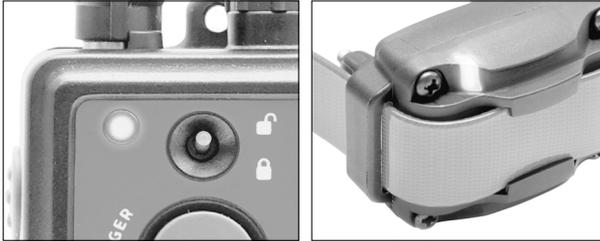
This device has a 3/4-mile range. Depending on the way you use your transmitter, the range may vary.

To get the greatest range, hold the transmitter away from your body and avoid touching the antenna. Keep your unit properly charged for maximum signal strength.



5. LED Indicator

The LED indicator flashes every 4 seconds when the receiver is on and ready for use. The LED indicator will blink on both the transmitter and the receiver when the transmitter buttons are pressed.



The LED indicator color indicates the battery life level.

Green = Full charge

Amber = Medium charge

Red = Needs charge

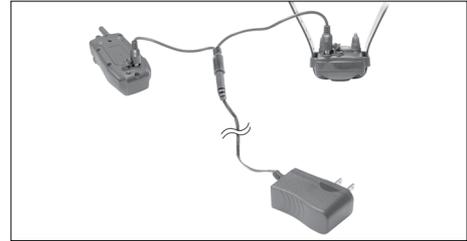
If the unit is used while the LED indicator is red, it may shut down automatically.

Receiver Indicator Light

When the Constant button on the transmitter is pressed, the receiver indicator light will glow steadily (either green, amber, or red based on the remaining battery life), as long as you hold the button down, for up to 12 seconds.

When the Nick button is pressed, the light comes on for a fraction of a second.

6. Charging the Battery



This device uses lithium polymer batteries. Recharge the unit if the indicator light is red, the system does not turn on, or the system will not stay on when any button is pressed.

NOTE 1: Only use the charger, batteries, and accessories provided for this product. This will prevent any damage that can be incurred from attempting to use a different charger.

NOTE 2: The device comes with a partial charge. Upon receipt of the e-collar be sure to give it a full 2-hour initial charge before the first use.

NOTE 3: When a charger is not in use, disconnect it from the power source. Fully charge the batteries if the unit is to be stored without use for a period of 3 months or more.

Follow the steps below to charge your system:

1. Open the rubber plugs on the battery charging receptacles and plug in the charging cable.
2. Plug the charger into a 120-volt wall outlet. All indicator lights should glow red when properly plugged in and the unit will automatically shut off during the charging process. You will need to turn the device on again before use once the device is fully charged and unplugged from the battery charger.
3. The lithium polymer battery is fully charged within 2 hours. The lights will stay red during the charging process and turn green once the unit is fully charged.
4. After charging, cover the battery charging receptacles with the rubber plugs.

7. Handheld Transmitter LCD



The LCD screen indicates the stimulation level on the screen ranging from (0-127). The battery life indicator shows:

3 bars = Full charge

2 bars = Medium charge

1 bar = Needs charge

The battery life indicator only shows the remaining charge of your transmitter. To find the remaining charge for your receiver, observe the LED indicator light on the receiver.

Care for LCD Transmitters in Cold Temperature

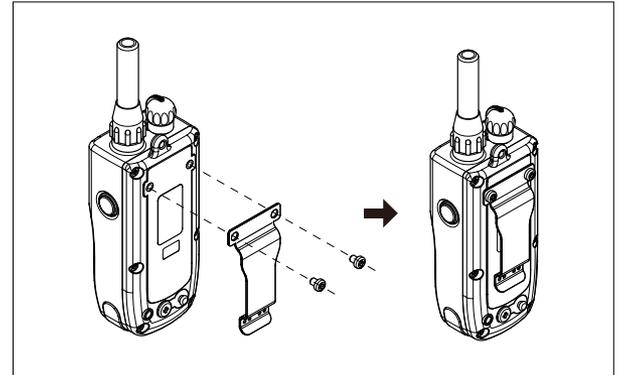
In cold temperatures (10°F or below), the Liquid Crystal Display (LCD) on your transmitter may be dim or slow to respond. Wait until the display becomes visible before selecting any training level. Even though the LCD screen might be dim or slow to respond when you press the Nick or Constant button, the transmitter will still function properly. In the occurrence of extremely cold weather, the LCD screen might take a moment to respond causing the intensity level to freeze at that current level. If you turn the Rheostat Dial, the level on the screen may not change

but the actual intensity from the receiver will change in agreement with the dial. In this situation, it is ideal to either wait until your transmitter is back in working order before emitting a correction or while holding the Constant button down, slowly turn the Rheostat Dial while watching your dog's reaction. Do not turn the Rheostat Dial rapidly, because the receiver will emit a static correction based on the level of the Rheostat Dial, which might not be correctly reflected on the LCD screen.

Tip!

When using the unit in cold temperatures, it is recommended that the transmitter is placed under your jacket next to your body. The warmth of your body will greatly improve the battery life and usage.

8. Attaching the Belt Clip



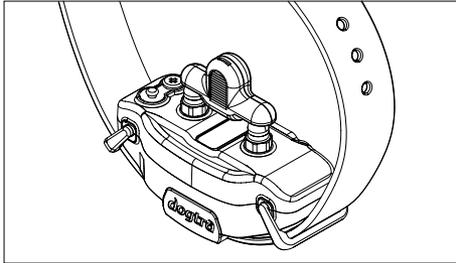
Follow the instructions below to attach the included belt clip to the transmitter.

1. Align the belt clip to the grooves on the back of the transmitter.
2. With a firm grip, screw on the belt clip's Phillips head screws with a screwdriver.

Caution!

Tighten until firmly in place. Be careful not to over tighten.

9. Using the Test Light



1. To turn on the receiver, place the red dot on the back of the transmitter to the red dot on the receiver. Hold the two red dots together for a moment until the LED light on the receiver comes on. The indicator light will come on for a moment then blink once every 4 seconds, showing that the receiver is ready to use.
2. Turn the transmitter on by holding down the on/off button on the right side of the transmitter. The LED will blink every 4 seconds and the LCD screen will show the remaining battery life.
3. Place the test light, included in the package contents, on the contact points as shown in the diagram.
4. Watch the test light as you push the Nick button on the transmitter. It should light up for just a moment. The higher the intensity, the brighter the test light will be.
5. Watch the test light as you push the Constant button on the transmitter. It should light up as long as the button is pressed. However, as a safety feature, the receiver will automatically stop the stimulation if the Constant button is pressed for 12 seconds or longer.

6. Turn the Rheostat Dial on the transmitter clockwise and then counterclockwise. The test light should glow brighter with higher levels of stimulation and dimmer with lower levels.

Note: The test light may not be visible if the intensity level is set below level ten.

MAINTENANCE

Basic maintenance

Make sure the rubber-charging cap is securely in place when the e-collar is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the water-resistance on the unit. Damaged or broken casing may affect the water-resistance. After confirming that there is no damage to the casing, rinse the receiver and clean out any dirt or debris.

Storage maintenance

This device should be fully charged before storing for extended periods. While in storage, the unit should be given a full charge once a month and before the first use. Store the units in room temperature. Do not keep the units exposed to extreme climates.

Troubleshooting

If you have any questions or concerns, go to www.chewy.com or call our friendly customer service team anytime. We're here 24/7! 1-800-67-CHEWY (672-4399).

TROUBLESHOOTING GUIDE

1. My dog is not reacting to the receiver.

- Make sure the receiver and transmitter are turned on.
- Make sure the collar strap is tight enough so both contact points are touching the dog's skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds, usually with neck movement, head shaking, looking over its shoulder, etc. (response may be very subtle).

2. The LED indicator light comes on, but I do not feel any stimulation.

- Test the receiver with the test light. The instructions can be found in "Using the Test Light" section.
- The battery charge may be low, so check the LED light for the battery life.

3. The transmitter has no range or the stimulation is weaker when my dog is farther away.

- Test the system at a reduced distance to see if it operates.
- The range indicated on the unit's box is for flat terrain. Heavy brush, trees, hills, or moisture will affect the range of your unit. For best range, hold the transmitter vertically above your head, and/or try moving to higher ground.
- Any electrical conductors will affect the range, such as cars, chain-link dog runs, metal structures, and radio towers. For best results, operate away from these items.

4. My units are not holding a charge.

- The batteries might not be charged properly, or the charger, splitter, and the charging port may not be functioning properly.
- The charging pin may be damaged. Inside the charging port, there is a metal pin that should be standing straight up and stiff. The charging port must be clean prior to charging; clean the dirt out with a cotton swab and some water. If the receiver was used in salt water, make sure to rinse the receiver and charging port with clean water.
- If the above does not resolve your issues, go to www.chewy.com or call customer service at (800) 672-4399.

QUESTIONS?

**CALL OUR FRIENDLY CUSTOMER SERVICE TEAM ANYTIME.
WE'RE HERE 24/7! 1-800-67-CHEWY (672-4399)**