



SMART DOG TAG

User Manual

For the best performance, you'll need a stable internet or data connection, Location Services (iOS) turned on, and your Bluetooth connection turned on. The DOTTpet supports Apple devices using iOS 9.3 or above.

How to Pair our First New Pet:

1. Download the DOTTpet App from the Apple App Store
2. Register a DOTT account for your pet
3. Follow pairing instructions within the DOTTpet App
4. Turn on the DOTT tag by pressing the center button for 3 seconds
5. Press the center button again for 3 seconds until it flashes (enters flashing-pairing mode)
6. Place the DOTT tag near your phone and follow the instructions within the DOTTpet App

How to Invite a caretaker(s):

1. Scroll down to the bottom of the home page
2. Tap “Invite Caretakers”
3. Share Caretaker Invitation Code via messenger app, email or text message
4. Ask Caretakers to download the DOTTpet app and register an account
5. Input Caretaker Invitation Code

How to add an Existing Pet registered in DOTTpet app already, which has been paired with your family and/or friends previously:

1. Download the DOTTpet App from the Apple App Store
2. Register your DOTT account
3. Input Caretaker Invitation Code shared by the owner of the existing pet
4. Follow the instructions within the DOTTpet App
5. All the existing pet information will be automatically added to your DOTTpet App

Report a Pet Lost:

1. Report a pet Lost to the DOTT community and every pet owner will help you locate your lost pet
2. Tap the “ADD” button at the bottom of homepage
3. Tap “REPORT LOST” button at the top of page
4. Input your Phone, Email, details, and any additional information to describe your pet
5. Tap Submit. Your pet will automatically be reported and listed in the Lost & Found Community where everyone can help you find your lost pet

How to Delete a Pet from your App:

Please think thoroughly before you do this. This will delete the pet from your App but not others. If you are sharing a pet with family and friends, this action will NOT delete this pet from the App of other users. The pet will remain in their App.

1. Go to Settings
2. Select Pet Profile
3. Tap “Delete Pet” at the bottom

How to Remove a DOTT tag from a Pet:

Please think thoroughly before you do this. This will remove this DOTT from all App users. If you are sharing a pet with family and friends, this action will remove this DOTT from the App of all other users. It means this DOTT will NOT be monitored by other users.

1. Go to Settings
2. Select Pet Profile
3. Select “Connect Device”
4. Tap “Disconnect Device” at the bottom

Ask Your Friends to Help Locate Lost Pets:

1. After reporting a pet lost, tap the round “SHARE” button on the poster
2. Share with all your friends via text, email or social media

Notifications (Virtual Leash):

1. You will get an alert if your pet is getting out of range or returning back in range, depends on the environment and your phones reception
2. This function works well in open spaces and environments free of other interference
3. Some false out of range alerts may be due to the interference or environmental factors of your location, e.g. signals emitted by Wi-Fi, computers or other electronic devices. When other signals disrupt the reception of your phone, this may lead to temporary disconnection and then a false alert
4. Sometimes, when you go to the App, you can still see the pet's location (Google map's location) as the disconnection was only temporary

Range and Location:

1. DOTT tag sends a signal of up to 350 feet in radius in open space
2. For the best performance you will need: stable internet or data connection, Location Services (Apple) turned on, and your Bluetooth connection on
3. Anyone with the app can help you to locate your lost pet anonymously
4. Google Maps is integrated for the best performance and the location shown may be slightly different, depending on the GPS reception and Google Map's information. It takes some time for the first loading of Google Maps in the DOTTpet App due to a lot of data and setting information needed to load from Google Maps

* Interference and environmental factors at your home or crowded area e.g. signals emitted by Wi-Fi, computers or other electronic devices. When other signals disrupt the reception of your phone, this may lead to temporary disconnection and then a false alert. When you go to the App, you can still see the pet's location (Google map's location) as the disconnection was only temporary.

How to insert/ replace battery:

1. Handle with care and open the DOTT from the a slit at the bottom
2. Separate the front (with a DOTT button) and the back cover (engraved or to be engraved surface)
3. Insert/ replace the battery into the back cover, positive terminal (+) of the battery side facing the back cover
4. Please note improper closing of the covers or pressing them together too hard may destroy internal locking mechanisms and may affect functions and water resistance
5. Check the position of the hanging holes on each side, face the hanging holes of both covers, gently press the two pieces together until you hear a 'click' sound with the handing holes facing each other

How to Build Your DOTT Community:

1. Share our app and product with your friends
2. Our engineering team is continuously working on improvements for the DOTTpet App. Please provide feedback so we can improve the App and better fit your needs

Provide Comments:

1. Visit to our website www.dottpet.com
2. Click on Contact Us and we will be happy to answer your questions within 24 hours

How to Check if Your DOTT Tag is on:

1. Press center button once
2. It will flash once

How to turn on:

1. Press center button for 3 seconds
2. You can check if it is on by pressing once; it will flash once

No Need to Turn it Off:

The DOTTpet App uses new Bluetooth technology which saves battery life compared with the traditional Bluetooth pairing that you would use for speakers or earphones. DOTT was designed to be a normal part of your pet's everyday life and the watch battery lasts for at least 6 months.

1. If you want to turn it off, simply press and hold the blue center button for 10 seconds
2. You can check if it is off by pressing once. If off there will not be a flash