

## Why do I need a Wi-Fi connection?

Wi-Fi serves a few very important functions for Whistle 3 and is designed to give you the most comprehensive and accurate tracking:

- During activation, you will be required to setup a Wi-Fi network associated with your pet's Place(s).
- It allows Whistle 3 to quickly upload activity and location data about your pet so you can view your pet's latest info with the app on your smartphone.
- When your pet's Whistle is connected to Wi-Fi, we know they are safe.
- When in Wi-Fi, Whistle 3 is in power save mode, preserving battery for when your pet leaves their Place. In power save mode, you are not able to track your pet as it is assumed they are safe when connected to Wi-Fi.

## Why do I need a subscription plan?

Whistle uses America's largest cellular network for on-demand location tracking anywhere in the U.S. if your pet gets away. Each device requires a [subscription plan](#) to work, and you will be prompted to select a plan when activating your Whistle 3 (options start at just \$6.95/month).

## When will I select my subscription plan?

You'll be prompted to select your [subscription plan](#) when setting up your device on the Whistle 3 app. Subscription plans start as low as \$6.95/month.

## Does Whistle 3 only come in one size?

Yes. Whistle 3 only comes in one size but is designed for any pet over 8 lbs. Works great for smaller dogs and cats too!

## How long does the battery last?

Whistle 3 lasts up to 7 days. Battery life is impacted by the strength of your Wi-Fi and cellular coverage. Similar to your cell phone, it depends on usage as well as your environment. We will send you a notification when your battery needs to be charged, and a full recharge only takes 2 hours!