



Freedom

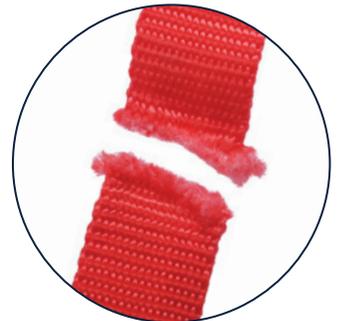
NO-PULL HARNESS

WARRANTY INFORMATION

2 Hounds Design is pleased to offer a Limited Lifetime Structural Warranty on the Freedom No-Pull Harness. Structural components include hardware, webbing, and reinforced “x” stitching. Should any of these components fail, simply contact us and we will repair or replace the defective component.

Chewed Products

Our structural warranty is not a guarantee that products cannot be chewed. Nylon webbing is extremely strong. However, considering that dogs can easily chew through bones, biting through webbing is not a tough task. **The webbing used for our harness is the same grade used to tow small vehicles and will not fray apart unless cut or chewed.** An example of chewed product can be seen at right. We are happy to replace webbing straps damaged by chewing. Please review ALL of the information below.



Repair Charges

Repairs due to warranty issues and chewing are free of charge. However, there is a \$6.00 fee to cover return shipping and handling charges (for all chewing repairs).

Considerations

Lost, outgrown items, or products that are dirty fall outside the scope of our warranty. All items must be cleaned prior to returning them. Repairs will not be made to dirty items. A maximum of (2) chewed pieces will be replaced per return. Additional charges will apply if more than (2) pieces need to be replaced, if any hardware is missing and not returned, or if any plastic pieces need to be replaced due to chewing. Products that have been cut or altered will not be replaced or repaired. To learn more about our warranty please call or contact us through our website.



Directions to Return Harness

Please call us at 704-234-0228 to receive a Return Authorization number and instructions on how to return your harness and pay for the shipping charges. Make sure that your harness is washed prior to mailing it back, **dirty harnesses will not be repaired.**

Mail harness to:

**2 Hounds Design
2740-C Gray Fox Rd
Monroe, NC 28110**